



April 10, 2008

To Whom It May Concern:

This is to inform you that I have done business with our customer, Tana Bentley, since 2004. I am very pleased to be writing this reference on her behalf.

I am so impressed with the ability Tana has to work with so many people at one time. ie: VIP speakers, Exhibitors, Fellow staff, as well as, Hotel staff and not to forget all of the attendees that come to their annual conventions. Through all of this commotion, Tana always remains organized. One thing that I admire about her is she settles for nothing less than "Perfection".

Tana communicates to me as necessary on changes that take place to ensure the success of their event. Then when she has completed compiling all of her information, she presents me with a spread sheet so I can provide her with the hotel's event orders for their convention. She makes my job easy! When talking about their annual convention, we are talking about 400-450 attendees. That takes a lot of organization.

I know that whatever Tana tries, she will rise to the top.

If you wish further information, please write or phone.

Sincerely,

A handwritten signature in black ink that reads "Shari Florence". The signature is written in a cursive, flowing style.

Shari Florence
Sr. Event Manager
Griffin Gate Marriott Resort & Spa
(859) 288-6114